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Better Business Bureau®  
**Start With Trust®**

Los Angeles, Orange, Riverside, and  
 San Bernardino Counties of Southern  
 California



I want to...

- File a Complaint
- Open printer friendly page
- See similar BBB Accredited Businesses
- Report inaccurate information
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BBB Reliability Report for

# Debtmerica Relief

BBB Rating



[Rating Explanation](#)

## Company Rating F

**Our opinion of what this rating means:**

We strongly question the company's reliability for reasons such as that they have failed to respond to complaints, their advertising is grossly misleading, they are not in compliance with the law's licensing or registration requirements, their complaints contain especially serious allegations, or the company's industry is known for its fraudulent business practices.



Check out the **Debtmerica Relief** storefront to view photos of the business, read customer reviews, and even post a review yourself!

[Read Customer Reviews](#)

[Request a Quote](#)

[Write a Company Review](#)

[Ask the Community](#)



Here is my experience with this company...

TrustLink Rating: ★★★★★

based on 7 reviews

### Company Profile

**Debtmerica Relief**

**Address:** 3100 South Harbor Blvd. Suite 250  
 Santa Ana, CA 92704



### BBB Comments & Analysis

Bureau's Comments and Analysis  
 of Company's Business:

### Accreditation

This company is not accredited by the Better Business Bureau. This fact does not disparage the

Santa Ana, CA 92704  
Tel: (714) 389-4200  
Fax: (714) 242-1977

Web Site: <http://www.debtmerica.com>

Contact: Harry Langenberg - COO

Business Start Date: 5/11/2006

Company ID: 100046948



» See more photos on TrustLink

### Nature of Business:

This company's business is debt reduction services.

## Complaint Experience

### Bureau Summary and Analysis of customer complaints and company responses:

Our complaint history for this company shows the company gave proper consideration to complaints presented by the Bureau.



## Complaint Closing Statistics

The following grid displays the number and responses to complaints over the last 36 months:

No. of Cmpl	Type of Response
3	Making a full refund, as the consumer requested
3	Making a partial refund
8	Agreeing to perform according to their contract
0	Refusing to make an adjustment
0	Refuse to adjust, relying on terms of agreement
0	Unanswered
0	Unassigned
<b>14</b>	<b>Total</b>

Our experience with debt negotiating companies, is that they attract heavily indebted clients by claiming to be able to settle the clients' debts for far less than the amount owed and to stop creditors' calls.

Debt Settlement companies usually instruct their clients to stop paying their creditors. Some companies direct them to make their payments to the debt negotiation company instead and promise, when the company has accumulate... »More

## Licensing

Agency:

License Number:

Status:

California law requires bill paying services, and pro-raters accepting money from clients to be disbursed to creditors on behalf of the debtor, to be licensed by the California Commissioner of Corporations and file a \$25,000 bond. To verify licensing, contact the California Dept. of Corporations by writing to 1515 K Street, Suite 200 Sacramento, CA 95814-4052, by calling (916) 445-7205, (866) 275-2677 or 866 ASK CORP. Prorater licenses can be verified on-line, by accessing the DOC website at [www.corp.ca.gov](http://www.corp.ca.gov).

»View All Licenses

company in any way.

## Other Considerations

We know of no other matter or practice relating to this company that may assist you in your consideration of this company.

## Advertising Review

On February 21, 2007, we wrote to this company requesting substantiation of their claim "guaranteed debt reduction", and requested substantiation with documentation of their settlement claims, and testimonials. We have given the company 10 days to respond. To date, the company failed to respond to our request.

## Rating Reasons

Significant reasons for this rating:

- » Business type is problematic
- » Advertising Concerns

## Addl. Company Info

- » Additional DBAs
- » Additional Contacts
- » Additional Addresses
- » Additional Websites
- » Additional Phone Numbers
- » Additional Fax Numbers

## Government Actions

We know of no government action taken against this company.

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